



Rhyl and District Musical Theatre Company

Privacy Policy

RADMTTC are committed to safeguarding and preserving the privacy of our members and supporters.

This Privacy Policy explains what happens to any personal data that you provide to us, or that we collect from you whilst you are a member or supporter of our Company.

We will review and update this privacy policy to reflect any changes in our constitution, feedback from you, and to comply with changes to the law. When we change our privacy policy, we will revise the date at the end of this document.

How do we process your personal data?

RADMTTC complies with its obligations under the General Data Protection Regulation (GDPR) by keeping personal data up to date; by storing and destroying it securely; by not collecting or retaining unnecessary data; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate technical measures are in place to protect personal data.

We only collect personal information about you when you specifically provide us with such information on a voluntary basis, usually via Membership Registration Forms. The information we collect includes:

- Name
- Address
- Email Address
- Contact Number

We use your personal data for the following reasons:

Mailing Lists

1. When you subscribe to updates about productions and meetings, we collect your name, address, telephone number and email address, which we use to keep you informed. We never pass this information on to other organisations.
2. We may also contact you about fundraising activities by post. We will only contact you by email and telephone, where you have given your explicit consent. Please bear in mind that this does not apply to telephone calls that we may need to make to you related to your membership.
3. We may, on occasion, ask you to complete a Membership Survey to better understand the type of fundraising events that members would like to attend. This information will not identify you in any way.
4. You can unsubscribe from our updates at any time by sending an email to radmtc_fb@yahoo.co.uk. If you unsubscribe, we will remove your personal information within 7 days of your request.

Ticketing Information

1. Tickets for our productions are usually sold via third party provider, Ticketsource. To find out more, please read [Ticketsource's privacy policy](#).
2. In the event that tickets are purchased directly from the Company, no personal data will be collected.

Website

1. We do not use tracking software such as Google Analytics or other services designed to monitor your visits to our website.
2. We will ask for your name or email address if you wish to subscribe to our Mailing List, which is free of charge. Should you wish to subscribe, you will be asked to provide explicit consent for us to process your data and communicate with you

3. If you contact us through our contact page, we will ask for your name and email address. This is purely to enable us to respond to your query. This information will not be used to add you to our mailing list and it will not be shared with third parties.

Social Media

1. We have Facebook and Instagram pages and may invite you to follow us on these platforms. We do not actively process Facebook likes or store your Public Profile Information. By following us on Facebook/Instagram, you may receive notifications of posts that we share.

Your Rights and your Personal Data

You have a right to request a copy of the personal information that we hold about you and to have any inaccuracies in this data corrected. Please use the contact details at the end of this policy if you would like to exercise this right.

Data Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect.

Contacting Us

If there are any questions regarding this Privacy Policy, you may contact us by:

Email: radmtc_fb@yahoo.co.uk

Post: Operatic Centre, 114 Vale Road, Rhyl, LL18 2EN

Telephone: 07595 317 244